

Privacy Policy

Effective April 23, 2026 · ThirdAxis Labs Inc. · Tampa, FL

1. Overview

This Privacy Policy describes how ThirdAxis Labs Inc. (“ThirdAxis,” “we”) collects, uses, and protects information in connection with the website at thirdaxis.ai (the “Site”). We operate from Tampa, Florida, and we take a minimalist approach to data collection by design.

2. Information you provide

When you submit the inquiry form or email us directly, you may share your name, email address, company, and a description of the project you are considering. We collect only what you choose to send.

If you schedule an introductory call through our booking tool, the scheduling provider will process your name, email, and any meeting notes on our behalf under its own privacy policy.

3. Information collected automatically

We collect a limited set of technical log data when you visit the Site, including IP address, browser user-agent, referring URL, and timestamps. This data is used to operate and secure the Site and is retained for no more than ninety (90) days in standard server logs.

The Site does not use third-party advertising cookies or cross-site tracking pixels. We may use privacy-respecting analytics (for example, aggregate page-view counts) that do not rely on personal identifiers.

4. How we use information

We use the information you provide to respond to your inquiry, discuss a potential engagement, and, if we begin work together, to administer the resulting consulting relationship. We do not sell your personal information, and we do not use inquiry content to train machine-learning models.

5. Sharing of information

We share personal information only with: (a) service providers that help us operate the Site and our business (for example, email hosting, calendar scheduling, and cloud infrastructure), each under contractual confidentiality obligations; (b) legal, accounting, or other professional advisors as needed; and (c) authorities, if required by law or to protect our rights.

6. Data security

We use reasonable administrative, technical, and organizational safeguards to protect the information we hold, including encryption in transit, access controls, and least-privilege provisioning. No system is perfectly secure; we encourage clients handling sensitive material to execute a mutual non-disclosure agreement before sharing specifics.

7. Data retention

We retain inquiry correspondence for as long as reasonably necessary to evaluate and respond, typically up to twenty-four (24) months, unless a longer period is required for an active engagement or by law. You may request earlier deletion; see Section 9.

8. International users

The Site is operated from the United States. If you access the Site from outside the U.S., you understand that your information will be processed in the United States under U.S. law. Where we receive personal data subject to the GDPR or UK GDPR, we rely on the legitimate-interest basis of responding to a request you initiated, and on any additional safeguards required for cross-border transfer.

9. Your rights

Depending on where you live, you may have the right to access, correct, delete, port, or restrict processing of your personal information, and to object to certain uses. To exercise any of these rights, email privacy@thirdaxis.ai from the address associated with your inquiry. We will respond within a reasonable time and, where required, within the period mandated by law.

California residents have rights under the California Consumer Privacy Act (CCPA/CPRA), including the right to know what personal information we collect and to request deletion. We do not sell or share personal information as those terms are defined under the CCPA.

10. Children

The Site is intended for business audiences and is not directed to children under 16. We do not knowingly collect personal information from children.

11. Changes to this policy

We may update this Privacy Policy from time to time. The “Effective” date above reflects the current version. Material changes will be highlighted on the Site for a reasonable period.

12. Contact

Privacy questions may be sent to privacy@thirdaxis.ai or to ThirdAxis Labs Inc., Tampa, Florida, United States.